

AmericanAirlines®

February 28, 2008

Ms. Tommie L. Hutto-Blake
President
Association of Professional Flight Attendants
1004 West Eules Boulevard
Eules, Texas 76040

Dear Tommie:

As we discussed on the telephone yesterday, we know that the Association shares our interest in beginning the Section 6 negotiations process, and as our contract states, the notice to amend it must be given at least 60 days prior to April 30, 2008.

As such, the Company hereby serves notice to APFA of its intentions to negotiate changes to the Collective Bargaining Agreement in accordance with Section 6, Title I, of the Railway Labor Act, as amended, and Article 38 of the Collective Bargaining Agreement between American Airlines, Inc. and the Flight Attendants in the service of American Airlines as represented by the Association of Professional Flight Attendants.

Throughout negotiations, it is our hope that both parties will work constructively and collaboratively to reach a ratifiable agreement that positions the Company and its Flight Attendants for long-term success.

As a result, we are committed to reaching a contract that respects our Flight Attendants' need for work-life balance, stability and professional opportunity, while also enabling American to effectively compete in a challenging and unpredictable industry.

We hope to use the bargaining process to jointly identify opportunities to make our Company stronger and better for the benefit of all of our stakeholders. Our interests in these negotiations include:


- Exploring ways to achieve a competitive unit cost per block hour that promotes sustainable growth for our Company and employment security for our Flight Attendants via increased productivity and effective cost controls.
- Exploring scheduling flexibility that recognizes our Flight Attendants' need for work-life balance and stability while allowing us to efficiently and predictably utilize American's workforce.
- Addressing rising health & welfare and retirement benefit costs by exploring market-based benefit plan designs.
- Examining ways to reduce the cost of contract administration and dispute resolution by simplifying processes and contractual language.

- Establishing a result- and metric-based compensation system that provides financial rewards consistent with the performance of our Flight Attendants and the Company.
- Discussing options to enhance our global network.

The Company reserves the right to propose further additions, deletions and/or modifications at any time prior to the parties' execution of a collective bargaining agreement succeeding the current agreement.

On behalf of management and my colleagues on the negotiating team led by Taylor Vaughn, we look forward to working with the APFA negotiating team, and hope to meet with them soon to discuss a negotiating protocol agreement that would outline a collaborative problem-solving approach to ensure the best possible outcome for the Company and its employees.

Sincerely,



Mark Burdette
Vice President
Employee Relations

cc: Gerard Arpey
Dan Garton
Jeff Brundage
Lauri Curtis
Taylor Vaughn