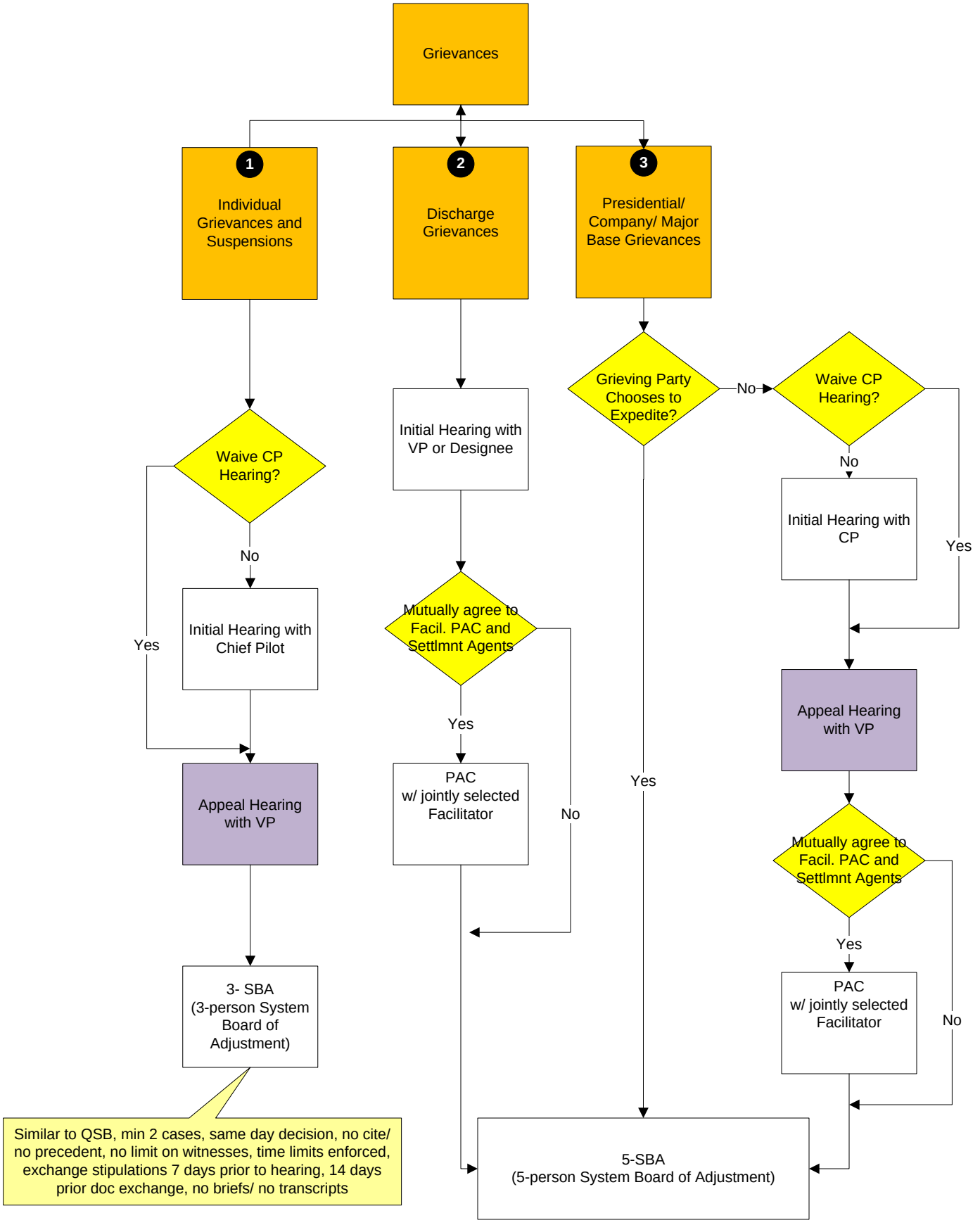
Pilot Grievances and Arbitrations Process Improvement

DRAFT – AWAITING REVIEW BY APA

Preliminary Conceptual Diagram

Tuesday, May 05, 2009

Proposed Process (with Letter of Agreement to Test Track 1)